

NEUSPARK PDS RESIDENTIAL SERVICES GUIDE

A Place to Call Home

NeuSpark PDS Residential Services provide safe, supportive, person-centered homes where people with developmental disabilities can live meaningful, fulfilling lives while developing independence, building relationships, and becoming active members of their communities.



Your Journey to Joining NeuSpark PDS

We are thrilled that you are interested in joining the NeuSpark PDS community! Below is a welcoming guide outlining how we work together with you, your family, and your Care Manager to explore if our program is the perfect match for your goals.

Milestone Step	What This Means for You	Who is Involved
1. Ensure CRO Planning	Work with your care manager to ensure inclusion on the Certified Residential Opportunities (CRO) list for formal placement into state-certified housing.	You, Family, Care Manager, OPWDD
2. Connect & Share	Contact our Intake Team and submit referral documents.	You, Family, Care Manager, Intake
3. Review & Match	Clinical and leadership review of referral.	Residential Leadership & Clinical Team
4. Residential Screening	Meet with our team to discuss goals and preferences.	You, Family, Residential Team
5. Home Matching	Identify the most appropriate home based on compatibility and support needs.	Residential Leadership
6. Visit & Meet Us	Tour the home and meet staff and residents.	You, Family, Residential Staff
7. Transition Planning	Coordinate approvals and move-in planning.	Care Manager, OPWDD, NeuSpark PDS Team
8. Welcome Home	Support throughout transition and beyond.	Residential Team

Our Residential Living Options

SUPPORTIVE IRA

Independent Living with Scheduled Staff Support

- Budgeting
- Cooking
- Shopping
- Employment
- Appointments
- Independent living skills

SUPERVISED IRA

24-Hour Residential Support

- Personal care
- Medication administration
- Meal preparation
- Community participation
- Medical appointments
- Behavioral support

INTERMEDIATE CARE FACILITY (ICF)

Comprehensive Medical & Residential Support

- Nursing oversight
- Medical coordination
- Clinical supports
- Personal care
- Intensive habilitation

FREQUENTLY ASKED QUESTIONS



PROGRAM ELIGIBILITY

Q: Who is eligible to join the program?

A: Adults eligible for Office for People With Developmental Disabilities (OPWDD) residential services.

ADMISSION

Q: How long does admission take?

A: Timelines vary depending on documentation, approvals, vacancies, and home matching.

Q: Can we tour a home?

A: Yes, when an appropriate opening is available.

Q: Can families stay involved?

A: Absolutely. Families remain valued partners.

Q: Is there a waiting list?

A: Openings depend on availability.

WHY CHOOSE NEUSPARK RESIDENTIAL SERVICES?

- Person-centered planning
- Choice and dignity
- Community inclusion
- Highly trained staff
- Health & wellness
- Skill development



ADDITIONAL INFORMATION ABOUT RESIDENTIAL PLACEMENT

Q: What is the CRO List?

A: The Certified Residential Opportunities (CRO) List is maintained by OPWDD and helps identify individuals seeking residential opportunities. Being on the CRO List allows OPWDD and provider agencies, including NeuSpark PDS, to consider an individual when an appropriate residential opening becomes available. Placement is based on assessed needs, priority, compatibility, and available vacancies—not solely on the date someone is added to the list.

Q: What is OPWDD Front Door?

A. The OPWDD Front Door process is the starting point for accessing many OPWDD services, including residential supports. During Front Door, individuals complete eligibility and assessment activities, learn about available services, and work with OPWDD and their Care Manager to identify appropriate supports. If residential services are a goal, completing the Front Door process and maintaining communication with the Care Manager are important steps.

Q: How does this fit into NeuSpark PDS's intake process?

A. NeuSpark PDS reviews referrals received through the appropriate OPWDD and Care Management channels. When a residential opportunity becomes available, referrals are reviewed for clinical appropriateness, compatibility with the home, and the individual's support needs.

LEARN MORE ABOUT NEUSPARK PDS

Scan the QR code to visit our website—**neusparkpds.org** and learn more about our Residential Services, submit a referral, or contact our Intake Team.



Ready to Learn More?

Contact us today and discover a community where you can truly thrive. Call: (718) 256-2212 or Email: intake@neusparkpds.org